

# **CORNELL PUMP COMPANY**

## **ISO 9001:2008 QUALITY MANUAL**

### **1.0 GENERAL**

#### **1.1 INTRODUCTION**

Cornell Pump Company recognizes its responsibility as a manufacturer of quality products/provider of quality services. To this end, Cornell Pump Company has developed and documented a quality management system. The quality system complies with the international standard ISO 9001:2008, Quality management systems – Requirements.

The purpose of this manual is to provide comprehensive evidence to all customers, suppliers and employees of what specific controls are implemented to ensure product/service quality. This manual also governs the creation of quality related documents. It will be revised, as necessary, to reflect the quality system currently in use. It is issued on a controlled copy basis to all internal functions affected by the quality system and on an uncontrolled copy basis to customers and suppliers. It may be issued to customers on a controlled copy basis upon customer request.

This manual is divided into eight main sections. Sections 4-8 are modeled on the sectional organization of the ISO 9001:2008 standard. Sections are further subdivided into several subsections representing main quality system elements or activities.



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